

MeSTI Frequently Asked Questions

Q: What is meant by MeSTI?

A: Makanan Selamat Tanggungjawab Industri

Q: Why is it important for my company to be certified by MeSTI?

A: MeSTI is one of the Food Safety Assurance Program or Program Jaminan Keselamatan Makanan (PJKM). It is the basic certification before you go for GMP, HACCP, ISO 22000 etc. in the food industry.

Q: What are the benefits of MeSTI certification?

A:

1. Facilitates the issuance of Free Sales Certificate
2. Fulfils the legal requirements under the Food Hygiene Regulations 2009 by establishing a Food Safety Assurance Programme
3. MeSTI logo on food product label provide confidence for consumers on food safety

Q: What are the general criteria for MeSTI application?

A:

1. Must be registered with the Ministry of Health through food premises registration.
2. Must be registered with the Companies Commission of Malaysia
3. The premises must be licensed by the local authority

Q: What do I get aside from getting the MeSTI certificate?

A: Your company will be issued with MyFood Tag at the same time.

Q: What is MyFood Tag?

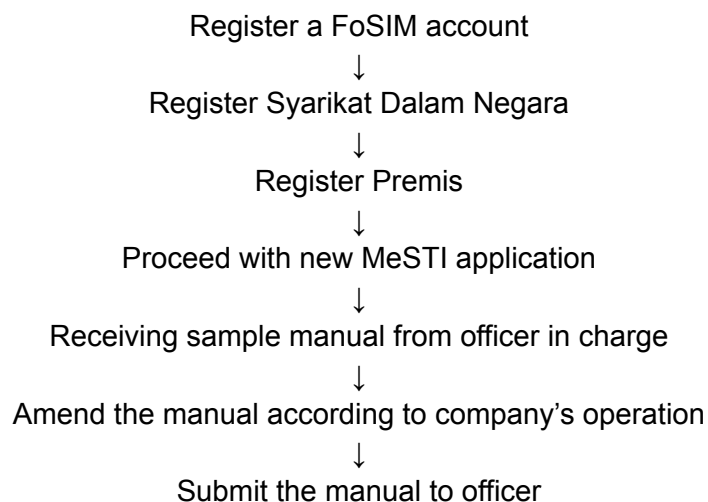
A: MyFood Tag is a mechanism of strengthening food safety and traceability along the supply chain.

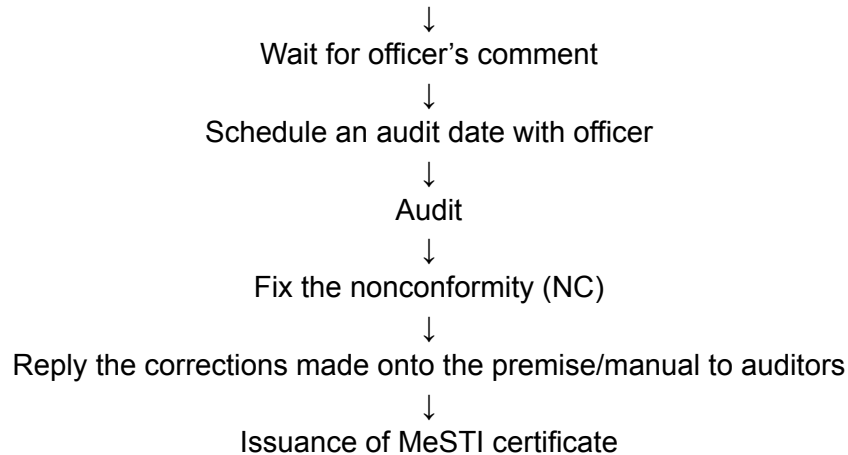
Q: What are the processes involved in applying MeSTI?

A: Refer to Figure 1.

Q: What are the procedures that will be taken by us (consultant) in applying MeSTI?

A:





Q: What are the documents needed for MeSTI?

A:

1. Business registration certificate (SSM)
2. Local council license (PBT)
3. Premise registration slip (FoSIM)
4. Organisational chart
5. Process flow chart
6. General floor plan
7. Pest control plan
8. Food handler training certificate
9. Typhoid vaccination certificate
10. List of machinery/equipment and their location
11. List of raw materials
12. List of packaging materials
13. List of finished products
14. Pest control report (if any)
15. Material safety data sheet (MSDS) for chemicals (if any)

Q: What additional information is needed for MeSTI?

A:

1. Estimated annual income
2. Estimated product output
3. Number of worker
4. Operating hours
5. Storage condition for raw materials and finished goods

Q: What do I need to commit in the process of applying MeSTI?

A:

1. Implement the standard operating procedure (SOP) as listed in the manual
2. Fill up the records
3. Go for food handler training course
4. Typhoid vaccinated

Q: What is the application fee incurred in applying MeSTI?

A: Free

Q: How long does it take for my business to be MeSTI certified?

A: Three (3) to six (6) months depending on the workload of the district health office (pejabat kesihatan daerah) that your application falling to

Q: How long does the certificate valid for?

A: Three (3) years

Q: How about renewal of certificate?

A: It should be done within the period of three (3) months before the expiry date of the certificate

Q: Under what circumstances my MeSTI certificate will be suspended?

A:

1. If it is found that the products produced by the certificate holders are not in compliance with the Food Act 1983 and the regulations thereunder
2. If it is found that the premises of the certificate holders are not in compliance with the Food Act 1983 and the regulations thereunder
3. If the GMP/HACCP certificates, or the Packaged Drinking Water/Natural Mineral Water/Ice licenses issued by the Ministry of Health are suspended
4. Misuse of the MeSTI logo on non-food products
5. Violation or non-compliance of any of the conditions as may from time to time be stipulated by the Ministry of Health

Q: What are the underlying reasons for the revocation of the certificate?

A:

1. The food premises are moved to a different location/address
2. If it is found that the premises have ceased operations
3. If the GMP/HACCP certificates, or the Packaged Drinking Water/Natural Mineral Water/Ice licenses issued by the Ministry of Health are revoked
4. Violation or non-compliance of any of the conditions as may from time to time be stipulated by the Ministry of Health
5. Non-conformance that is not closed out beyond the period of three (3) months given during the field audit

Q: What is the maximum period of suspension before the certificate is fully revoked?

A: Three (3) months

Q: What kind of changes made have to be reported to Food Safety and Quality Division headquarters, Ministry of Health?

A:

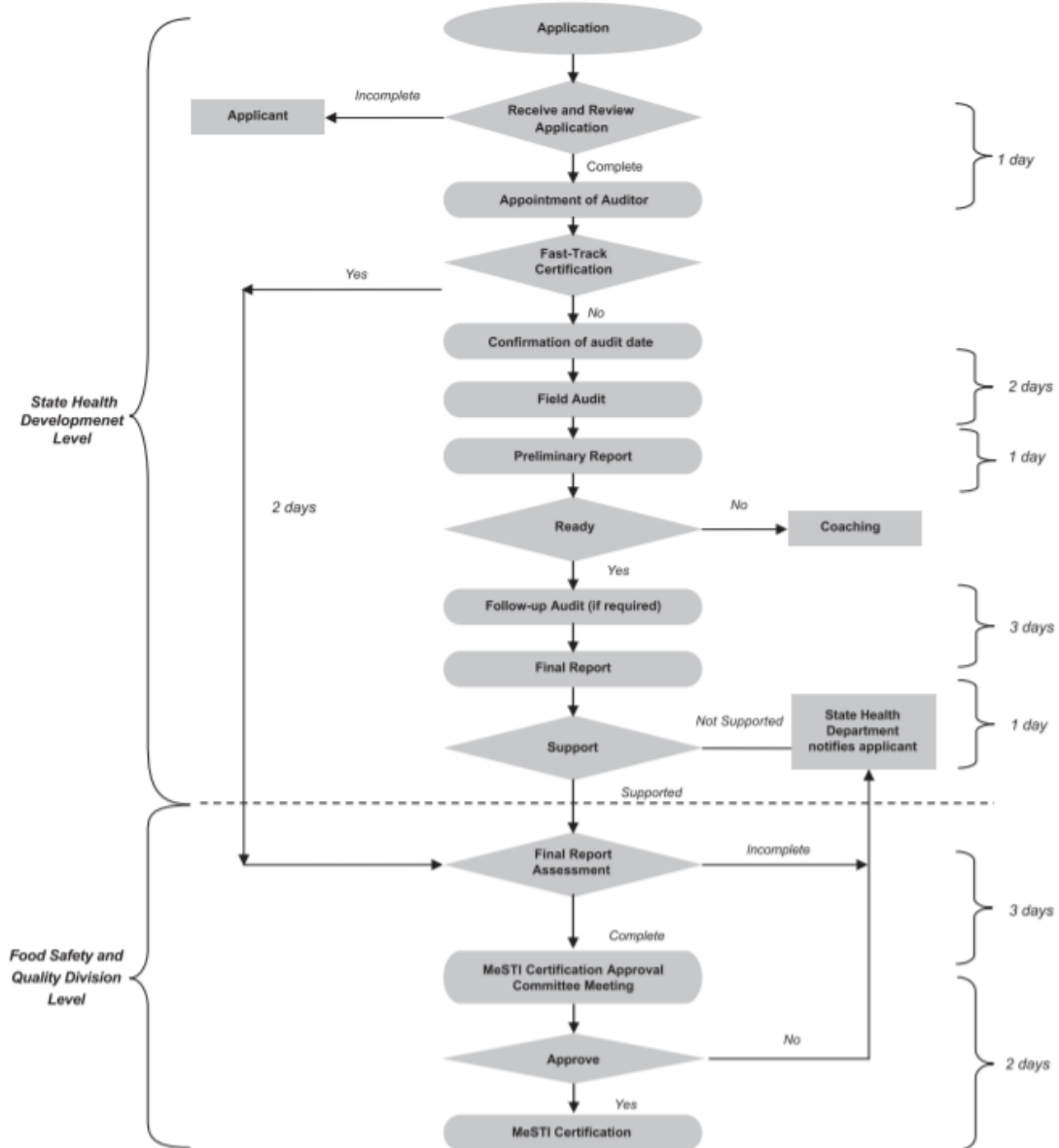
1. If there are any changes to the company name
2. If any major renovation is carried out on the structure or design of the building
3. New food products are manufactured (involving a process flow that is different from that of the existing food products)

Q: Is there any specification needed for the MeSTI logo?

A: Yes, you need to follow certain regulations set by the Ministry of Health. Refer to Figure 2.

Appendices

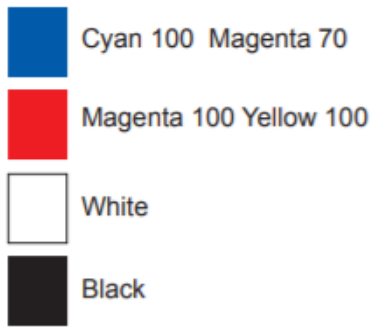
MeSTI CERTIFICATION APPROVAL (NEW/RENEWAL) FLOW CHART



Note : Normal certification = 13 days (excluding coaching process)
 : Fast -Track certification = 7 days
 : The coaching process is not included in the certification process period.

Figure 1 Process flow chart of the MeSTI application

Size, Bentuk dan Warna bagi Logo MeSTI



Font Type
MeSTI
– Optima Bold
Makanan Selamat Tanggungjawab Industri
-Helvetica Bold Condensed
Kementerian Kesihatan Malaysia
-Helvetica Bold Condensed



Figure 2 Specifications of MeSTI logo